

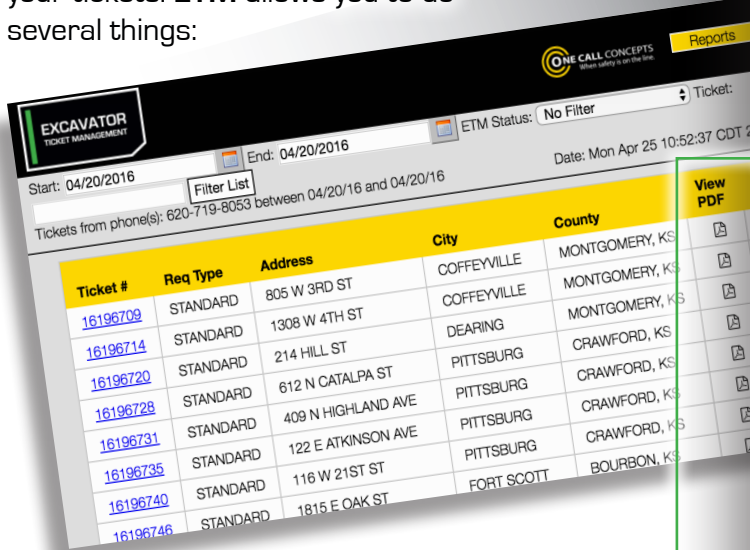
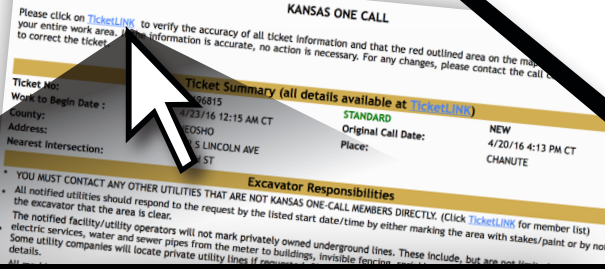
# EXCAVATOR TICKET MANAGEMENT

# AT A GLANCE

When you file a locate request online, **ITIC®** sends you an email confirmation. A **TicketLink** will appear on the email, which will connect you to important information about your locate request.

Clicking the link will connect you to **Excavator Ticket Management (ETM)**, an online archive of your tickets. **ETM** allows you to do several things:

- Click the **Ticket List** button to view a list of your tickets, and filter your ticket list in a number of ways.
- Use the Ticket Action buttons to **Update** your ticket, file a **No Response**, or **Add File Attachments**.
- Check the **Marking Status** of your ticket in the Members Notified section.
- Leave comments for later reference and add excavator statuses in the Excavator Information section.
- Use the Interactive Map to view the ticket's original mapping in multiple map views - OCC, Satellite, or Google perspectives.



EXCAVATOR TICKET MANAGEMENT
ONE CALL CONCEPTS

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## Kansas One Call

**Ticket No:** 16196815  
**Original Call Date:** 04/20/16 04:13 pm  
**Work to Begin Date:** 04/23/16 12:15 am

**Op:** webus2  
**Op:** webus2

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**TICKET ACTIONS**

Public Attachments are not private and will NOT be transmitted to affected parties. They will, however, be made available for viewing via TicketLINK/ITIC by all parties with access to this locate request.

Update No Response Add Public Attachment

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**Caller Information**

**Company Name:** JON SNOW CONTRACTING  
**Contact Name:** JON SNOW  
**Alt. Contact:**  
**Caller Address:** 1245 Fake Address Ln. Fake City, KS 11111  
**Contact Email:** fakeemail42@nothing.email

**Fax Phone:**  
**Phone:** 555-555-5555  
**Alt. Phone:**

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**DIG SITE INFORMATION**

**Type of Work:** INSTALLING U/G TELEPHONE SERVICE  
**Explosives:** N  
**Work Being Done For:** ATT  
**Duration:** 1 HR  
**Trenchless Excav:** N

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**DIG SITE LOCATION**

**County:** NEOSHO  
**Address:** 0001  
**Street:** S LINCOLN AVE  
**Intersecting Street:** E 4TH ST  
**Location of Work:** MARK FROM TA R 406 S LINCOLN TO INTERFACE OF BUILDING APPROX. 128 FT.

**Place:** CHANUTE

**Remarks:** 27S  
**Map Twp:** 37.6781870  
**SE Lat:** 37.6769300  
**Rng:** 18E  
**Sect-Qtr:** 21-SW-20-SE  
**Lon:** -95.4525420  
**Lon:** -95.4504750

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**MEMBERS NOTIFIED**

District	Company Name	Business Hrs	Status
TEST007	DISTRIBUTION	888-888-8888	Marked
TEST009	CITY OF TOWN	888-888-8888	Clear/No conflict

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**EXCAVATOR INFORMATION (For Excavator use only. This information will not be available to member utilities.)**

**Excavator Status:** No Status  
**Excavator Comments:**

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**EXCAVATOR INFORMATION HISTORY**

Time	Status
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**Interactive Map**

**Legend:**  Locate Polygon

**Search Map:**

Lat/Lon: 37.678179, -95.450835